

brook consultancy

Implementing
Business Support
Interventions to
Facilitate Change

ISO System
Implementation

brookconsult.co.uk



Brook's team of specialist ISO consultants work with your business to help you to achieve a range of certifications from quality, environmental, information security and Health & Safety.

Brook have experience in assisting a diverse range of clients, focusing on implementation and effective/efficient use of bespoke management systems. Brook strive to ensure all businesses we support with implementation gain more control, by assisting them in developing a robust system while maintaining credibility with their customer base.

ISO Systems Brook Can Support:

- 9001:2015 Quality Management
- 14001 Environmental Management
- 27001 Information Security
- · 45001 Occupational Health & Safety
- EN1090 Fabrication and Assembly of Steel & aluminium structures

Format of Delivery

We start by getting to know your organisation via deep-dive sessions into the functionalities of your operation and seeing processes in action. This is in the form of a GAP analysis the further understand where you are in your ISO certification journey vs the required standard.

Consultancy sessions can be facilitated team sessions with the senior leadership team of the organisation to establish current position and knowledge, and/or facilitated one-to-one coaching sessions to identify growth blockers within departments to recommend changes required.

Ideas will be discussed, challenged and tested to establish a robust implementation/action plan.

Brook Consultants will work with all departments to ensure agreement on priority responsibilities and assigning a lead team member for task ownership.

Subsequent support would involve both the whole team and individuals to facilitate and drive the implementation of the required management system.

The delivery will be bespoke to business needs and sessions will be dictated by participant availability, recognising their commitments to the ongoing management of the business.

Delivery will be on business premises or digitally via any online meeting platform such as Teams or Zoom.

It is anticipated that work will be conducted off site on behalf of the clients when updating process maps, policies, procedures etc.

Business Benefits

The work will establish a fully implemented management system for the business in a practical, hands on way to produce the required levels of control and efficiency benefits required. The consultancy sessions allow the business to then be proactive and increase operational efficiency, standardise the required processes and maintain credibility within the industry.



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